

Appendix B. Technical Expert Panel Members

The Technical Expert Panel (TEP) for the hotline project provided multi-stakeholder expertise on relevant dimensions of the project, including patient safety, reporting systems, patient and consumer perspectives, and survey methodology.

Troy Brennan, MD, MPH

Executive Vice President and Chief Medical Officer,
CVS Caremark Corporation and CVS Pharmacy, Inc.

John Clarke, MD

Professor of Surgery, Drexel University
Clinical Director, Patient Safety and Quality Initiatives at ECRI Institute

James Conway, MS

Principal, Governance and Executive Leadership at Pascal Metrics
Adjunct Faculty, Harvard School of Public Health

Jack Fowler, PhD

Senior Research Fellow
Center for Survey Research at University of Massachusetts, Boston

Helen Haskell

Founder and President, Mothers Against Medical Error

Lisa McGiffert

Campaign Director, Consumers Union's Safe Patient Project

Tejal Gandhi, MD, MPH

President, National Patient Safety Foundation (NPSF)
President, Lucian Leape Institute at NPSF
Associate Professor of Medicine, Harvard Medical School

Richard Roberts, MD, JD

President, World Organization of Family Doctors
Professor of Family Medicine, University of Wisconsin
School of Medicine & Public Health