



# 2023 Child Hospital Survey Database



The 2023 Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Child Hospital Survey Database includes 8,107 survey responses voluntarily submitted by 35 hospitals.



## High Scoring Measures



**Communication Between You and Your Child's Doctors**

**86%**

of respondents reported that doctors always listened carefully, explained things clearly, and treated parents with courtesy and respect.



**Privacy When Talking with Doctors, Nurses, and Other Providers**

**85%**

of respondents reported they always had privacy when discussing their child's care with doctors, nurses, and other providers.

## Low Scoring Measures



**Preventing Mistakes and Helping You Report Concerns**

**61%**

of respondents reported providers always checked their child's identity before giving medicines and told them how to report mistakes.



**Quietness of Hospital Room**

**64%**

of respondents reported that the area around their child's hospital room was always quiet at night.



To view the full 2023 Chartbook

<https://www.ahrq.gov/sites/default/files/wysiwyg/cahps/cahps-database/2023-child-hcahps-chartbook.pdf>

For more information on the CAHPS Child Hospital Survey Database:

<https://www.ahrq.gov/cahps/cahps-database/index.html>